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Q Do you have to make an account in order to be eligible to enter the competition and/or promotion?

A No, you only need to subscribe to our newsletter online.

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Q I am a registered user and have opted to receive the newsletter; do I have to register my email again if I want to enter the competition?

A No, if you have registered online already and agreed to receive the newsletter, you will be automatically entered into the competition.

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Q I am a registered user and have opted not to receive the newsletter; do I have to make another account and subscribe to the newsletter if I want to enter the competition?

A No, if you would like to enter the competition, just register your email address to receive the newsletter via [www.dexionoffice.com.au](http://www.dexionoffice.com.au) – Subscribe to our Newsletter.

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Q When will I receive confirmation of my registration status?

A Email confirmations should be sent immediately after receipt of your submission. If for some reason you do not receive a confirmation, please send an email to [enquiries@dexionoffice.com.au](mailto:enquiries@dexionoffice.com.au).

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Q How is the winner determined?

A The winner will be randomly selected and granted the prize on correct confirmation of details.

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Q When will the winner be announced?

A Under 'IMPORTANT INFORMATION' stated when the draw will take place and winner announced.

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Q I am subscribed to receive the Newsletter but have not received anything, why?

A We'll be launching our online Newsletter very shortly! Please be patient while we are in our final stages of development.